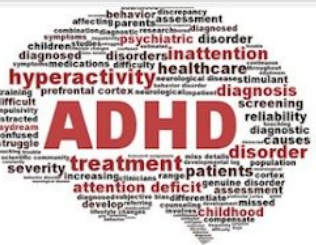


To access the portal you will need to go to www.heightspediatrics.com and in the upper right hand corner click on the large PATIENT PORTAL LOGIN button.



Please call the office at [718-858-4924](tel:718-858-4924) to inquire about our new services!

What the Patient Portal can do for you!

The patient portal provides families the ability to communicate securely with our office remotely. Families can perform many administrative tasks without calling the office and save time!

Some important tasks that families can now do:

- *Update or correct home address and/ or telephone numbers
- *Print out Immunization records
- *Request non urgent future appointments
- *Send secure messages to the doctors, administrative staff or billing dept
- *Request prescription refills
- *Request insurance referral to specialists
- *Review billing statements and pay online

This Patient Portal is provided by Heights Pediatrics for the exclusive use of its patients and authorized parents, legal guardians, and other caregivers. By logging in, you attest that you are a member of one of the aforementioned groups and will use any confidential medical information that is disclosed to you only for its purposes. Any other use is strictly forbidden. If you believe that the security of your account has been compromised, please notify us immediately so we can reset your credentials.

Sign In

Email Address

Password

☐ Remember Me

Sign In

[Create Account](#) [Forgot Password](#)

Enter in your e-mail address and password. IF YOU DO NOT REMEMBER YOUR PASSWORD CONTACT OUR OFFICE!!! DO NOT CLICK THE FORGOT PASSWORD BUTTON IT WILL NOT WORK!!!

DO NOT CREATE YOUR OWN ACCOUNT! DO NOT CLICK EITHER OF THESE BUTTONS! PLEASE CONTACT OUR OFFICE AT 718-858-4924 IN ORDER TO RESET YOUR PASSWORD OR CREATE AN ACCOUNT!!!

Enter your e-mail address and password here. DO NOT create your own account or click on forgot password button. Contact our office if you need to set up an account or if you have forgotten your password at 718.858.4924.

Current Patient

Online Patient Services

Family My Account Patient Information Appointments and Requests Messages Flu Clinic

Items assigned to you

Date Created	Patient	Type	Name		
01/19/2018	MARY TESTPATIENT	Survey	Survey: ASQ3 9 month	This is where you can fill out surveys PRIOR to your child's visit to Heights Pediatrics. You can also view information about their vaccines or access information about referrals to doctors	Take the survey
01/19/2018	MARY TESTPATIENT	Online resource	Handout: 9 month BF English		Review the resource
01/19/2018	MARY TESTPATIENT	Online resource	Handout: Hepatitis B VIS Sheet		Review the resource
10/31/2017	MARY TESTPATIENT	Referral Letter	Ellen Shapiro, MD 646-825-6326 Dix Poppas, MD 212-746-5337 Lane Palmer, MD 718-283-7743		View task
10/31/2017	MARY TESTPATIENT	Referral Letter	Bonita Franklin, MD Brenda Kohn, MD P: 212-263-5940 Gabrielle Grinstein, MD P: 212-263-9700		View task
10/11/2017	MARY TESTPATIENT	Online resource	Handout: Car Safety Seat Check Up		Review the resource
10/11/2017	MARY TESTPATIENT	Online resource	Handout: DTAP VIS Sheet		Review the resource
10/11/2017	MARY TESTPATIENT	Online resource	Handout: Hib VIS Sheet		Review the resource

Click on your child's name to access their records

[Click here to access all of your child's records including forms, messages, or to request an appointment!](#)

Select a patient's name from the list below to access their records

Patient name	Sex	Date of birth	Upcoming appointment(s)	Registration Date	Balance due
MARY TESTPATIENT	F	05/16/1998		05/16/2000	\$ 0.00

[If you have a balance you may pay it here!](#)

In order to access ANY records you will first need to click on your child's name in the lower left hand corner. To fill any surveys prior to your visit please find them under Items Assigned to you and click on Take the survey. If you have a balance you can also pay it here.

Current Patient

MARY TESTPATIENT (Female, DOB: 05/16/1998, ID: 99)

Online Patient Services

Click on Appointments and Requests to request appointments, forms, medication refills, and referrals

Family

My Account

Patient Information

Appointments and Requests

Messages

Our Clinic

Click on Messages to write a message to the doctors or to read a message the doctor has sent you.

Items assigned to you

Click on Patient Information to access Forms, Immunizations, Growth Charts, Labs ...

Date Created	Patient	Type	Name	
01/19/2018	MARY TESTPATIENT	Survey	Survey: ASQ3 9 month	Take the survey
01/19/2018	MARY TESTPATIENT	Online resource	Handout: 9 month BF English	Review the resource
01/19/2018	MARY TESTPATIENT	Online resource	Handout: Hepatitis B VIS Sheet	Review the resource
10/31/2017	MARY TESTPATIENT	Referral Letter	Ellen Shapiro, MD 646-825-6326 Dix Poppas, MD 212-746-5337 Lane Palmer, MD 718-283-7743	View task
10/31/2017	MARY TESTPATIENT	Referral Letter	Bonita Franklin, MD Brenda Kohn, MD P: 212-263-5940 Gabrielle Grinstein, MD P: 212-263-9700	View task
10/11/2017	MARY TESTPATIENT	Online resource	Handout: Car Safety Seat Check Up	Review the resource
10/11/2017	MARY TESTPATIENT	Online resource	Handout: DTAP VIS Sheet	Review the resource
10/11/2017	MARY TESTPATIENT	Online resource	Handout: Hib VIS Sheet	Review the resource

Click on your child's name to access their records

Select a patient's name from the list below to access their records.

Patient name	Sex	Date of birth	Upcoming appointment(s)	Registration Date	Balance due
MARY TESTPATIENT	F	05/16/1998		05/16/2000	\$ 0.00

Click Patient Information for forms, growth charts, immunizations, labs, history
Click on Appointments and Requests for appointments, form requests, medication refills, and referral request. Please not that if you require a form other than the DOE form you can email it to info@heightspediatrics.com. To read or write messages click messages. To change your password go to My Account.

Online Patient Services

[Family](#) [My Account](#) [Patient Information](#) [Appointments and Requests](#) [Messages](#) [Flu Clinic](#)

Write Message

💡 This is for non urgent communications ONLY, please call the office if you require an immediate response. If you do not receive a response within 1 business day, please call the office.

To: ▾

Subject:

Write your message here. You can send a message to Dr. Silverblatt or Dr. Maidana.

Send

Messages

From	To	Subject	Date	
Victoria [REDACTED]	Web Portal User		07/19/2017 10:59 AM	Read More
Andrea Roldan, CPNP	Web Portal User	Portal medication refill request	04/29/2015 12:44 PM	Read More
Andrea Roldan, CPNP	Web Portal User	Portal medication refill request	04/29/2015 12:43 PM	Read More
Web Portal User	Andrea Roldan, CPNP , Nicole Sandover, M.D. , Katerina Silverblatt, M.D.	Portal medication refill request	04/29/2015 12:19 PM	Read More
Web Portal User	Debbie Cruz	Report from a parent regarding inaccurate information on the Allergies page.	04/29/2015 11:35 AM	Read More
Victoria [REDACTED]	Web Portal User	Portal form request	08/05/2014 01:47 PM	Read More

Write a message to either Dr. Silverblatt or Dr. Maidana (Dr. B) here. If you received an email saying you have a message it will be here under Read More.

Current Patient

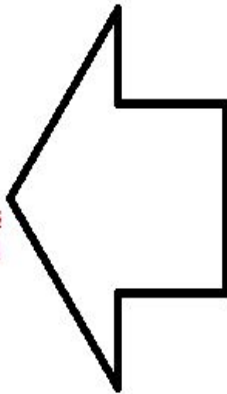
MARY TESTPATIENT (Female, DOB: 05/16/1998, ID: 99)

Online Patient Services

[Family](#)[My Account](#)[Patient Information](#)[Appointments and Requests](#)[Messages](#)[Flu Clinic](#)

Options

- [Allergies](#)
- [Forms](#)
- [Growth Chart](#)
- [Immunizations](#)
- [Labs](#)
- [Links and Handouts](#)
- [Patient Information](#)
- [Prescriptions](#)
- [Problem List](#)
- [Visit History](#)



Click on one of these links to access records

Allergies

Medication Allergies

First recorded	Last Updated	Note	Medical Code	Medical Description
12/05/2016	12/05/2016			

Non-medication Allergies



There are no non-medication allergies on record for the current patient.

[Report incomplete/inaccurate information](#)

When under Patient Information the list of links to the left side will give you access to Forms (where your forms will be uploaded), Growth Charts (where you can view your child's growth chart), Immunizations (where you can view all your child's vaccines), Labs (access results from labs), Links & Handouts (sheets with information to vaccines your child has received), Prescriptions (list of current medications your child takes), Visit History (previous visits at our practice)

Current Patient

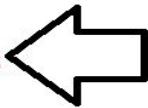
MARY TESTPATIENT (Female, DOB: 05/16/1998, ID: 99)

Online Patient Services

Family My Account Patient Information **Appointments and Requests** Messages Flu Clinic

Options

- Appointments
- [Form Requests](#)
- [Prescriptions Refill Request](#)
- [Referrals](#)



You can request appointments, forms, referrals, or if your child has ongoing medications you can request a refill by clicking on the Prescription Refill Request link.

Appointments

 This is intended for scheduling WELL VISITS ONLY. If your child is ill and may need to be seen today, please call the office for immediate assistance.

Preferred week: August 26
Preferred day of week: Monday
Preferred time of day: morning
Preferred provider: Katerina Silverblatt, M.D.
Comments:

Please let us know how to follow up with you.

Phone number to call:

When to call (eg. "Anytime", "Before noon", etc):

Submit

Please note to only use this when scheduling NON-URGENT appointments ONLY (only well visits). For sick visits call 718.858.4924.

To request NON-URGENT appointments only (well visits, shots, ear piercings) you can use this request form. If you are in need of a same day sick visit call our office at 718.858.4924. DO NOT use this to request a same day sick appointment. You may also request forms (if you need a specific form please email to info@heightspediatrics.com). Referrals or Prescriptions can also be requested here. Please note referrals take up to 1 week to complete and we require the doctors name, phone & fax number, address, NPI# or insurance ID# and date of service.

Current Patient

MARY TESTPATIENT (Female, DOB: 05/16/1998, ID: 99)

Online Patient Services

[Family](#)[My Account](#)[Patient Information](#)[Appointments and Requests](#)[Messages](#)[Flu Clinic](#)

Flu Clinic

Flu Clinic Online Scheduling

Step 1, choose a clinic:

Select a date

Step 2, choose a time:

09/26/2018 (05:00 PM - 07:00 PM)

10/15/2018 (05:00 PM - 07:00 PM)

10/29/2018 (05:00 PM - 07:00 PM)

Submit

Select one of these options from the drop down list in order to schedule an appointment for flu shots during our flu clinic. You may also come in on another date by calling 718.858.4924. or requesting an appointment on portal under Appointments and Requests.

To make an appointment for one of our flu shot clinics go to the Flu Clinic tab and then select a date from the drop down list and then choose a time when you would like to come for a flu shot. If you would like a different day or time you can call our office at 718-858.4924 or you can request that appointment under the Appointments and Requests tab.